

E-01787A-14-0302



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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Al AmezcuaPhone:Fax:Priority: Respond Within Five DaysOpinion      No. 2014 - 118598Date: 9/12/2014Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By:      First: Jeff      Last: TaylorAccount Name: Jeff TaylorHome: (000) 000-0000Street:Work: (000) 000-0000City: VernonCBR:State: AZ      Zip: 85940is: CellularUtility Company: Navopache Electric Cooperative, Inc.Division: ElectricContact Name:

Arizona Corporation Commission

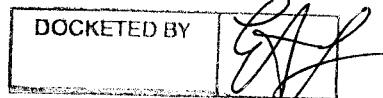
DOCKETED

Contact Phone:Nature of Complaint:

SEP 12 2014

09/04/2014

Jeff Taylor

RECEIVED  
2014 SEP 12 P 3:44  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROLVernon, AZ. 85940-0204  
Phone:

Name of Docket: N/A

Name of Utility Company: Navopache Electric Cooperative

Position: Con

The last exorbitant increase of 2012 by NEC placed a financial strain on my monthly expenses. I am barely living on a fixed income (Social Security), and I did not see an increase in my monthly stipend to offset this, and I do not imagine it happening this year. There are a multitude of people up here in the same predicament. How do you get blood out of a turnip?

Their excuse of needing to recover increased operating costs, indicates lack of financial management within NEC; specifically operation & maintenance (tighten their belt), depreciation & amortization (an allowed book entry expense by the IRS to reduce tax liability, not an actual cash expense) and payroll. It must be nice to allow raises etc. where most of us cannot make ends meet on what we have coming in. It is impossible for all of us to seek out a competitor who may reduce our electric charges.

Their further reason of allowing NEC to maintain the financial integrity of the co-op is, to say the least, an insult to all members, when they evidently cannot manage what they have. I would like to suggest ACC perform a complete audit to ascertain if there is any blatant impropriety on their behalf.

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Comments noted for the record and docketed.

Inquiry # 118599 sent to Company. CLOSED.

\*End of Comments\*

**Date Completed:** 9/12/2014

**Opinion No.** 2014 - 118598

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